

FAMILY VIOLENCE PROVIDER UPDATE | February 2023

This update is essential reading for all approved MoJ programme facilitators and agency managers.

Please share with your team.

Ngā mihi nui ki a koutou katoa

Warm New Year greetings to you all! We hope that those of you who were able to take time away from work have been able to relax and refresh, and for those who have worked through - thank you for the ongoing commitment you have to this important mahi.

Welcome to 2023 – The year ahead

We have a busy year ahead with great opportunities for collaboration, feedback and development. We will be holding hui throughout the year to provide information and support for the upcoming contract extension process and are pleased to announce the return of our online forum – Communities of Practice in February.

Communities of Practice

We welcome you to join us at our fortnightly Communities of Practice online hui to participate in the learning opportunities and share your thoughts.

We will be restarting our fortnightly hui on 23rd February at 10am and it will be a drop-in session to discuss the year ahead.

The second hui planned for the 9th March will be a longer information session with the DVProgrammes team who will share information about the team itself, protection orders and court processes.

Future events and topics will be communicated when we have the confirmed dates. Invitations and reminders will be sent prior to each event to our hui contact list so if you haven't been receiving these emails and wish to be added please email your interest to pcsrequests@justice.govt.nz

Te Kupenga conference

We would like to remind you about the Te Kupenga/National Family Violence Conference and Masterclasses 2023. The schedule and dates are as below:

Masterclasses: Wednesday 22 March 2023

Conference: Thursday 23 March and Friday 24 March 2023

The conference is open to anyone working in the family violence and/or sexual violence space or whose mahi touches upon the lives of people impacted by family violence - specialist clinicians and advocates, support staff, community leaders, government funders and policy advisors, academics and researchers.

Information about the Te Kupenga / National Network FV Conference is available on their website; <http://www.familyviolenceconference.nz> Ticket sales are going well and we encourage you to book as soon as possible to reserve your spot.

Te Kupenga poster competition

Te Kupenga Whakaoti Mahi Patunga, are also launching a poster competition to coincide with the conference. The competition is open to organisations, researchers and collaborations working in the family violence prevention and intervention space.

It provides an opportunity to showcase innovative initiatives, best practices in service delivery, insightful research findings and useful resources relevant to specialist family violence sector kaimahi. The competition has two prizes – \$500 for the best poster as judged by delegates attending the conference and \$500 for the best poster as judged by a judging panel comprising representatives from Te Kupenga, Te Puna Aonui, Ministry of Justice, Ministry of Social Development and Ara Poutama.

Submissions must be received by 5:00 pm Friday 10 March 2023 and the full information on the competition is available on their website [News & Updates \(familyviolenceconference.nz\)](https://www.familyviolenceconference.nz/news-and-updates)

For further information, please email conference@nnsvs.org.nz

New Facilitators and Police Vetting

Providers have advised us of ongoing recruitment so we would like to take this opportunity to clarify and remind you about Police vetting as part of the new staff onboarding process.

To provide a better understanding of the vetting process we have created a document (attached in the email) outlining how to utilise the police vetting system to access and record the checks required for the facilitator approvals process. The document also clarifies the requirements of the Children's Act 2014 in regard to police vetting and safety checking of facilitators.

Providers will choose from two options when they're requesting a vetting check:

- 'Agency name' (Select this option when requesting a vetting check for any staff who will not be facilitating programmes), or
- 'Agency name – Family Violence Specialists' (Select this option when requesting a vetting check for programme facilitators and restorative justice facilitators).

If you require further clarification on these checks, please reach out to the Police Vetting team at queryme@police.govt.nz.

Privacy Assessments

As you are aware, the Privacy Act 2020 requires providers to complete an annual data security self-assessment checklist.

This checklist is to help you meet the Privacy Act requirements and better understand if your systems are fit for purpose as you regularly deal with clients' sensitive and personal information. Agencies can use the self-assessment checklist to develop plans to address any gaps that are discovered.

We understand that system changes can take time and resourcing, and the Ministry does not require that all the recommended controls are in place immediately, but we do expect the privacy assessment to be reviewed and completed annually and for organisations to have reasonable systems in place to protect client privacy.

This year's privacy self-assessment checklist needs to be completed by 30 June 2023. Please send a copy to your contract manager. The security self-assessment template can be found in the link below:

[MOJ-Privacy-Guidelines-IT-self-assessment-template.pdf \(justice.govt.nz\)](#)

Entry to Expert (E2E) and Specialist Organisational Standards (SOS) Family Violence Capability Frameworks

Firstly, we'd like to acknowledge the contribution of family violence service providers and the wider specialist family violence sector, who helped to create these frameworks that were launched in May 2022. For those who aren't familiar with the frameworks, please see more information and links to the E2E and SOS [here](#).

We know that many of your organisations already have these frameworks embedded into your organisational standards and worker capabilities. Thank you for your ongoing commitment to align with these frameworks. We encourage any who have not yet achieved this goal to work towards this end in achievable steps, and also to please let us know if you have any ideas about how the Ministry might be able to support your organisation to do this.

At the same time, the Ministry is working towards implementing these frameworks as they relate to non-specialists, for our own workforce and the wider courts workforce, under [Te Aorerekura Actions 11 and 15](#). Our priority is FVSV response training for the court workforce, which includes all frontline Ministry employees. Thank you to all of you who took the time to respond to our Request for Information about establishing a national infrastructure to deliver the FVSV response training to the court-related workforce. We will let you know when a Request for Proposals to establish this infrastructure is published on GETS early this year.

Quarterly Bulk-Funding Invoices

For those providers who are receiving bulk funding, your Quarter 3 bulk funding invoice can be submitted now. The payment will cover services from January to March 2023.

Bulk funding invoices can be submitted from the month prior to each new quarter, i.e., from December 1st for the quarter two period (January - March).

Just a reminder that Travel is invoiced separately, so please continue to submit monthly travel invoicing direct to DVreporting@justice.govt.nz

Fail to Attend sessions

We have had a few questions about the limits applicable for claiming failure to attend a session. We want to clarify, the total number of failures to attend a booked individual session that may be claimed is two per participant (not including support sessions). Some flexibility may be allowed if the participant is unable to attend due to Covid-19 related reasons.

If you have any further questions, please contact your contract manager.

Te Pae Oranga Whānau Pilot

As some of you may already be aware, New Zealand Police are piloting an initiative called Te Pae Oranga Whānau in 6 sites across the country. Te Pae Oranga whānau pilot will leverage from the successful Te Pae Oranga model to contribute to the vision of Te Aorerekura to eliminate Family Violence, by providing an alternative pathway for whānau and families to engage.

Te Pae Oranga whānau will enable our Iwi partners and panel providers to work with suitable family harm cases in ways that promote whānau healing and involve whānau as decision-makers in developing collective whānau plans for accessing the support and services they need. It is an opportunity for prevention; reducing future demand by working with at-risk whānau in ways that are whānau strengthening.

For a family harm case to be referred to Te Pae Oranga Whānau it has to meet eligibility criteria and get through of the steps of a multi layered decision process. Victim safety is central to this process.

The pilot commenced in November 2022 and will end in February 2024, with learnings and finetuning occurring alongside continuous evaluation. Next steps will be decided after findings and recommendations are completed at the end of the pilot.

More information on Te Pae Oranga can be found in the attached document. If you have any further questions, please contact MPES-Supportedresolutions@police.govt.nz

We look forward to another year working alongside you to support whānau and communities across the motu.

Until then, mā te wā

Mauri ora, Corrie and the Safety Services team.

