



MINISTRY OF
JUSTICE
Tāhū o te Ture

REPLY PAID **DX** MAIL
Lodge With

Victims Centre

Ministry of Justice
DX SX10125
Wellington

How to give feedback or make a complaint

Information for victims

This form tells you how to:

- make a complaint
- tell us about something we could do better (but you don't want to make a complaint)
- tell us about something we did well and should keep doing.

We value your feedback about the service you've received from us.

As a victim of crime, you have the right to make a complaint about the service you've received from the Ministry of Justice. We can't consider complaints about judicial decisions, such as a sentence for an offender.

To find out more about your rights under the Victims Code, visit victimsinfo.govt.nz

HOW TO SEND US YOUR FEEDBACK OR COMPLAINT

1. Visit victimsinfo.govt.nz/contact-us and fill in the form online.
2. Fill in the other side of this form, tear off the top portion along the perforated line and hand it to your local court, or fold it with the address showing on the outside and post it for free.
3. Email us at victimscentre@justice.govt.nz
4. Phone a courts victim advisor on 0800 650 654.

Tear along this perforated line

Tear along this perforated line



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Te Kāwanatanga o Aotearoa
New Zealand Government

